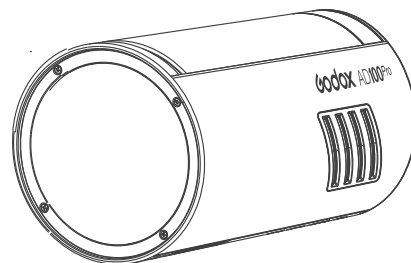


QC PASS

Godox



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Made in China | 705-AD10P0-07



AD100Pro

Pocket Flash
Instruction Manual

Foreword

Before using this product

Please read this user manual carefully in order to ensure your safety and the proper operation of this product. Keep for future reference.


Thank you for purchasing a GODOX product.

AD100Pro Pocket Flash has strong power with light weight, compact size and great portability. Equipped with rechargeable and long-life lithium battery, AD100Pro supports various of accessories by replacing different adapter rings. built-in Godox 2.4G wireless X system and fully support of TTL function, your shooting process will become more smooth using AD100Pro. Easily achieve a correct flash exposure even in complex light-changing environment.

The AD100Pro offers:


- **Compatible wireless TTL system:** Fully support TTL/M/Multi functions of Canon, Nikon, Sony, Fuji, Olympus, Panasonic and Pentax cameras. Workable as Receiver unit in a wireless flash group.
- **Lightweight and portable:** up to 100Ws.
- **Clear OLED panel:** with clear and convenient operation.
- **Built-in 2.4G wireless transmission:** with all-in-one functions and 100 meters further transmission.
- **Battery pack:** Large-capacity power supply (lithium, 7.2V/2600mAh), 0.01-1.5s recycling and over 360 full power flashes.
- **Wireless control:** With built-in Godox 2.4G wireless X system to achieve TTL control.
- **Power output control range:** adjusting multi mode (1/4-1/256) and manual mode (1/1-1/256) in 81 levels.
- **High speed sync:** support 1/8000s high-speed sync flash, high speed multi-flash and high-speed sync triggering.

⚠ Warning



- ⚠ Always keep this product dry. Do not use in rain or in damp conditions.
 - ⚠ Do not disassemble. Should repairs become necessary, this product must be sent to an authorized maintenance center.
 - ⚠ Keep out of reach of children.
 - ⚠ Stop using this product if it breaks open due to extrusion, falling or strong hit. Otherwise, electric shock may occur if you touch the electronic parts inside it.
 - ⚠ Do not fire the flash directly into the eyes (especially those of babies) within short distances. Otherwise visual impairment may occur.
 - ⚠ Do not use the flash unit in the presence of flammable gases, chemicals and other similar materials. In certain circumstance, these materials may be sensitive to the strong light emitting from this flash unit and fire or electromagnetic interference may result.
 - ⚠ Do not leave or store the flash unit if the ambient temperature reads over 50°C. Otherwise the electronic parts may be damaged.
 - ⚠ Turn off the flash unit immediately in the event of malfunction.
-  **CAUTION:** Hot parts! Do not touch the inside of the flash head and the silver metal part of the product head when the LED light and flash are working. When replacing the flash accessory, please turn off the flash first to cold cut.

 Class II equipment

Contents

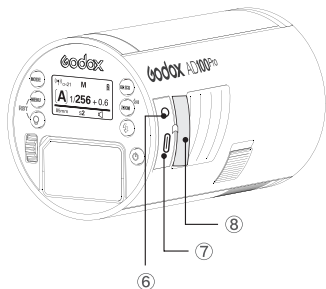
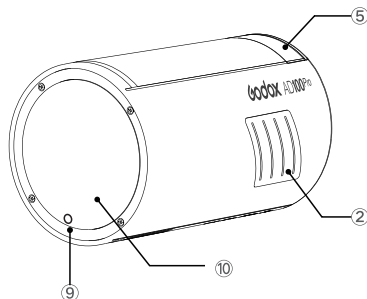
01	Foreword
02	Warning
05	Name of Parts
	Pocket Flash
	OLED Display
	Included Accessories
	Optional Accessories
09	Lithium Battery
10	Power Management
10	Modeling Lamp
10	Wireless Flash Mode
11	Flash Mode— TTL Autoflash
	TTL Mode
	 High-Speed Sync
12	Flash Mode—M: Manual Flash
13	Flash Mode—Multi/Stroboscopic Flash
15	Wireless Flash Shooting: Radio (2.4G) Transmission
19	C.Fn: Custom Functions Setting
20	Other Applications
	Sync Triggering
20	Protection Function
21	Technical Data
22	Firmware Upgrade
22	Maintenance

Conventions used in this Manual

- This manual is based on the assumption that both the camera and camera flash's power switches are powered on.
- Reference page numbers are indicated by "p.**".
- The following alert symbols are used in this manual:
 -  The Caution symbol indicates a warning to prevent shooting problem.
 -  The Note symbol gives supplemental information.

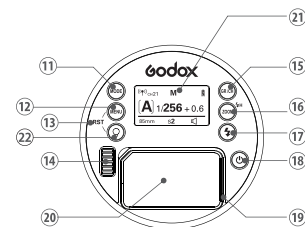
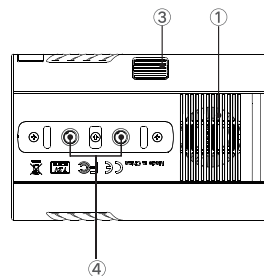
Name of Parts

Pocket Flash



Name of Parts

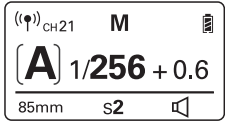
Pocket Flash



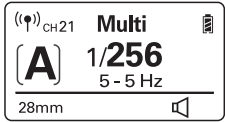
1. Fan Outlet
2. Fan Inlet
3. Battery Release Button
4. 1/4" Mounting Hole
5. Light Sensor
6. 3.5mm Sync Cord Jack
7. Type-C USB
Firmware Upgrade Port
8. Type-C/3.5mm Port Cap
9. LED Modeling Lamp
10. Optical Lens
11. MODE Button
12. MENU Button
13. RST Reset Button
(MENU + Modeling lamp button)
14. SET Select Dial
15. GR/CH Group/Chanel Button
16. ZOOM Button/High-speed Switch
17. Test Button
18. Power Switch
19. Battery Compartment
20. Battery
21. Display
22. Modeling Button

OLED Display

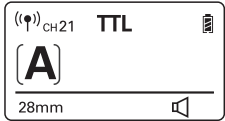
M Manual Flash



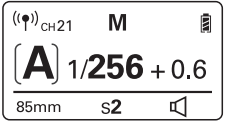
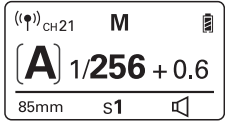
Multi Stroboscopic Flash



TTL Wireless Flash



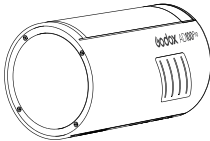
S1/S2



Name of Parts

What's in the Box

Pocket Flash *1



Battery *1



AD-E2 Bracket *1



Battery Charging
Base *1



Charger *1



USB Cable *1

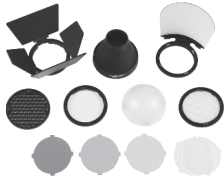


Portable Bag *1



Optional Accessory

Purchase more accessories to achieve best photography effects:
XProC, X1 and X2 TTL wireless flash trigger, AK-R1 accessory kit
for round flash head, etc.



Lithium Battery

Features

1. This flash unit uses Li-ion polymer battery which has long runtime. The Available charge-and-discharge times are 500.
2. It is reliably safe. The inner circuit is against overcharge, overdischarge, overcurrent, and short circuit.
3. Take only 3.5 hours to fully charge the battery with the standard battery charger.

Cautions:

- Do not short circuit.
- Do not expose to rain or immerse into water. This battery is not water proof.
- Keep out of reach of children.
- No over 24 hours' continuous charging.
- Store in dry, cool, ventilated places.
- Do not put aside or into fire.
- Dead batteries should be disposed according to local regulations.
- Long time not to use, please charge it to 60% and then placed.
- It is recommended to fully recharge the battery every three months.

Battery Installation and Detachment

Installation

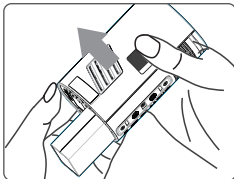
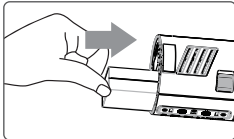
1. Aim the battery into the battery compartment of the flash.
2. Insert the battery into the compartment with a click sound. The battery is successfully installed when the battery release button slides down and up automatically.

If you heard a "click" but the battery release button stuck in the middle, the battery is not installed correctly. Please push the battery again until a "click" occurs and the battery release button slides to the right automatically.

Detachment

Push the battery release button to the other side until the battery pops out.

Note: Please catch the battery with your hands when you detaching it, in case of affecting the battery's service life due to falling.




Battery Level Indication

Make sure the battery pack is securely loaded in the flash. Check the battery level indication on the OLED panel to see the remaining battery level.

Battery Level Indication on the OLED panel	Meaning
3 grids	Full battery
2 grids	Medium battery
1 grid	Low battery
Blank grid	Lower battery, please recharge it.
Blinking	The battery level is going to be used out immediately. And the flash will auto power off in 1 minute. <i>Note: Please recharge the battery as soon as possible (within 10 days). Then, the battery can be used or be placed for long period.</i>

Power Management

Power Switch controls the on/off of the flash unit, turn off the power if the flash unit will not be used for an extended period. The product design of power supply with automatic power off feature, When unattended operation for a long time (approx. 30/60/90 minutes), the flash will automatically power off. Please press the power switch <⏻> to wake it up in power off state. When the unlock icon appears, turn the SET select dial to operate.

 **C.Fn** Disabling Auto Power Off function is recommended when the flash is used off camera. (Set in in C.Fn - STBY menu)

Modeling Lamp

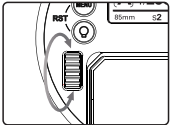
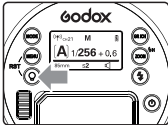
1. Power on/off the modeling lamp:

short press the <Q> to control the modeling lamp's on or off.

2. Setting:

long press the <Q> to enter modeling lamp setting.

2.1 Brightness setting: Turn the select dial to change the brightness value from 1 to 10 level.



Wireless Flash Mode

AD100Pro can only be set as secondary unit (receiver end). Press the MENU button to enter C.Fn-WL to switch the radio transmission function.

Wireless Mode	Flash Mode
OFF	M / Multi
ON	TTL / M / Multi

Flash Mode — TTL Autoflash

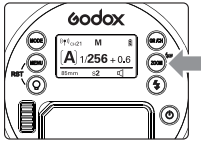
This flash has three flash modes: TTL, Manual (M), and Multi (Stroboscopic). In TTL mode, the camera and the flash will work together to calculate the correct exposure for the subject and the background. In this mode, multiple TTL functions are Available: FEC, FEB, FEL, HSS, second curtain sync, modeling flash, control with the camera's menu screen.
 * Press <MODE> Mode Selection Button and three flash modes will display on the OLED display one by one with each pressing.

TTL Mode

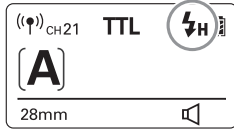
Press <MODE> Mode Selection Button to select TTL mode. <TTL> is shown on the OLED display.

High-Speed Sync

High Speed Sync (FP flash) enables the flash to synchronize with all camera shutter speeds. This is convenient when you want to use aperture priority for fill-flash portraits.



1 Long Press Wireless Button <⚡> for 2 seconds so that <⚡> is displayed.



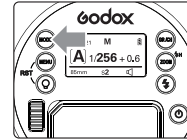
2 Please use the Godox X2 series transmitter to trigger.



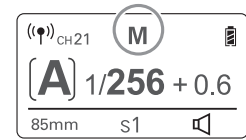
- With high-speed sync, the faster the shutter speed, the shorter the effective flash range.
- Multi flash mode cannot be set in high-speed sync mode.
- Over-temperature protection may be activated after 60 consecutive high-speed sync flashes.

Flash Mode — M: Manual Flash

The flash output is adjustable from 1/1 full power to 1/256 power in 1 step or 0.1 increments. To obtain a correct flash exposure, use a hand-held flash meter to determine the required flash output.



1 Press <MODE> button so that <M> is displayed.



2 • Turn the SET select dial to set the flash output in 0.1 increments.
 • Press and turn the SET select dial to set the flash output in 1 step increments.

Optic S1 Secondary Unit Setting

In M manual flash mode, press the <MENU> button to enter C.FN-PHOTO to choose S1 function, so that this flash can function as an optic S1 secondary flash with optic sensor. With this function, the flash will fire synchronously when the main flash fires, the same effect as that by the use of radio triggers. This helps create multiple lighting effects.

Optic S2 Secondary Unit Setting

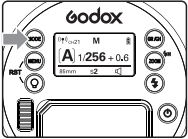
Press the <MENU> button to enter C.FN-PHOTO to choose S2 function, so that this flash can also function as an optic S2 secondary flash with optic sensor in M manual flash mode. This is useful when cameras have pre-flash function. With this function, the flash will ignore a single "preflash" from the main flash and will only fire in response to the second, actual flash from the main unit.



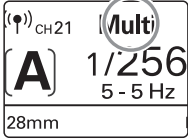
- S1 and S2 optic triggering is only available in M manual flash mode.

Flash Mode — Multi: Stroboscopic Flash

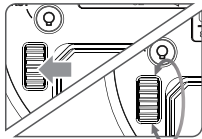
With stroboscopic flash, a rapid series of flashes is fired. It can be used to capture multiple images of a moving subject in a single photograph. You can set the firing frequency (number of flashes per sec. expressed as Hz), the number of flashes, and the flash output.



1 Press <MODE> button so that <MULTI> is displayed.



2 Turn the Set select dial to set a desired flash output.



3 Set the flash frequency and flash times in multi mode.

- Press SET select dial to select the flash frequency. Then turn the SET select dial to set the value.
- Press SET select dial to select the flash times. Then turn the SET select dial to set the number. After finish the setting, press SET select dial again and all the settings will be displayed.

Calculating the Shutter Speed

During stroboscopic flash, the shutter remains open until the firing stops. Use the formula below to calculate the shutter speed and set it with the camera.

Number of Flashes / Flash Frequency = Shutter Speed

For example, if the number of flashes is 10 and the firing frequency is 5 Hz, the shutter speed should be at least 2 seconds.

⚠ To Avoid overheating and deteriorating the flash head, do not use stroboscopic flash more than 10 times in succession. After 10 times, allow the camera flash to rest for at least 15 minutes. If you try to use the stroboscopic flash more than 10 times in succession, the firing might stop automatically to protect the flash head. If this happens, allow at least 15 minutes' rest for the camera flash.

- ⓘ**
- Stroboscopic flash is most effective with a highly reflective subject against a dark background.
 - Using a tripod and a remote control is recommended.
 - A flash output of 1/1 and 1/2 cannot be set for stroboscopic flash.
 - Stroboscopic flash can be used with "buLb".
 - If the number of flashes is displayed as "--", the firing will continue until the shutter closes or the battery is exhausted. The number of flashes will be limited as shown by the following table.

Maximum Stroboscopic Flashes:

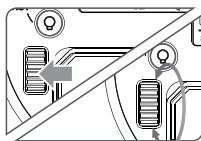
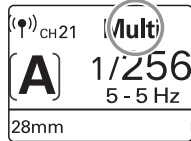
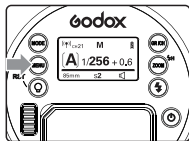
Flash Output \ Hz	1	2	3	4	5	6-7	8-9	10	11	12-14	15-19	20-50	60-99
1/4	7	6	5	4	4	3	3	2	2	2	2	2	2
1/8	14	14	12	10	8	6	5	4	4	4	4	4	4
1/16	30	30	30	20	20	20	10	8	8	8	8	8	8
1/32	60	60	60	50	50	40	30	20	20	20	18	16	12
1/64	90	90	90	80	80	70	60	50	40	40	35	30	20
1/128 1/256	90	90	90	90	90	90	80	70	70	60	50	40	40

Wireless Flash Shooting: Radio (2.4G) Transmission

AD100Pro adopts Godox 2.4G wireless X system, which has good compatibility with other products of our company. As a Receiver unit, AD100Pro is automatically compatible with Canon/ Nikon/ Sony TTL system according to the master unit. Nikon cameras (use X1T-N), Canon cameras (use X1T-C) and Sony cameras (use X1T-S) can use one or more AD100Pro-TTL flashes simultaneously.

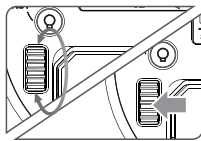
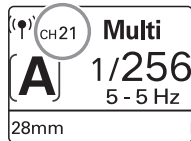
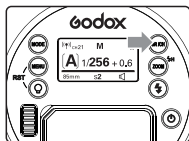
1. Wireless Settings

Press MENU button to enter into C.Fn page, turn SET select dial to select WL, then press the SET select dial to enter into wireless setting, and turn select dial to select ON/OFF wireless mode. In case of using the triggers of other brands, please turn off the wireless function.



2. Setting the Communication Channel

If there are other wireless flash systems nearby, you can change the channel IDs to prevent signal interference. The channel IDs of the main unit and the Receiver unit(s) must be set to the same.



1 Long press the <GR/CH> Button for 2 seconds, so that the icon will be displayed on the OLED panel.

2 Turn the SET Select Dial to choose a channel ID from 1 to 32.

3 Press the <SET> select dial to confirm.

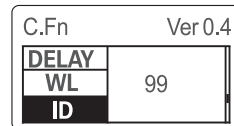
3. Setting the Communication Group

Short press the < GR/CH > button to choose group ID from A to E.

4. Wireless ID Settings

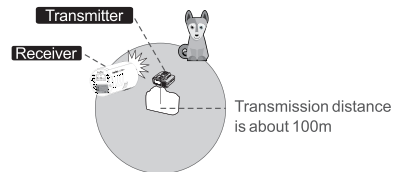
Press the MENU button to enter C.Fn-ID to choose OFF or any figure from 01-99.

Note: This can only be used when the main unit possesses the wireless ID function.



Positioning and Operation Range (Example of wireless flash shooting)

- Autoflash Shooting with One Receiver Unit

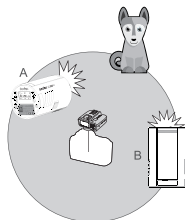


- Use the supplied stand to position the Receiver unit.
- Before shooting, perform a test flash and test shooting.
- The transmission distance might be shorter depending on the conditions such as positioning of Receiver units, the surrounding environment and whether conditions.
- With a lot of wireless signal interference conditions, if you miss flash, please change the wireless communication channel.

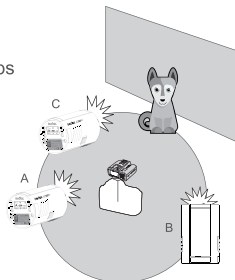
Wireless Multiple Flash Shooting

You can divide the Receiver units into two or three groups and perform TTL autoflash while changing the flash ratio (factor). In addition, you can set and shoot with a different flash mode for each firing group, for up to 5 groups.

● Auto Shooting with Two Receiver Groups



● Auto Shooting with Three Receiver Groups



When using the AD100Pro and Godox X2 series trigger together, the X2 can control the flash function such as:

- Flash Mode: TTL, M, Multi
- Sync Mode: First-curtain sync, second-curtain sync and High-speed sync
- Control the power level
- Modeling Lamp turn on or off
- Beeper turn on or off2

⚠ The Reason & Solution of Not Triggering in Godox 2.4G Wireless

- 1. Disturbed by the 2.4G signal in outer environment** (e.g. wireless base station, 2.4G wifi router, Bluetooth, etc.)
 - To adjust the channel CH setting on the flash trigger (add 10+ channels) and use the channel which is not disturbed. Or turn off the other 2.4G equipment in working.
- 2. Please make sure that whether the flash has finished its recycle or caught up with the continuous shooting speed or not(the flash ready indicator is lighten) and the flash is not under the state of over-heat protection or other abnormal situation.**
 - Please downgrade the flash power output. If the flash is in TTL mode, please try to change it to M mode(a preflash is needed in TTL mode).
- 3. Whether the distance between the flash trigger and the flash is too close or not**
 - Please turn on the "close distance wireless mode" on the flash trigger (<0.5m):
 X2 & X1 series: press the test button and hold on, then turning it on until the flash ready indicator blinks for 2 times.
 XPro series: Set the C.Fn-DIST to 0-30m.
- 4. Whether the flash trigger and the receiver end equipment are in the low battery states or not**
 - Please replace the battery(the flash trigger is recommended to use 1.5V disposable alkaline battery).

C.Fn: Custom Functions Setting

The following table lists the Available and unAvailable custom functions of this flash.

Custom Function Signs	Functions	Setting Signs	Settings & Descriptions	Restrictions
BEEP	Beeper	ON	ON	Null
		OFF	OFF	
PHOTOC	S1/S2 mode selection	OFF	OFF	M mode
		S1	S1 mode	
		S2	S2 mode	
STBY	Auto power off	OFF	OFF	M/Multi mode
		30 min	Auto power off without any operation	
		60 min		
		90 min		
DELAY	Delay flash	OFF, 0.01~30s	Can be triggered as second curtain	Null
WL	Wireless setting	ON	Wireless is on	Wireless Mode
		OFF	Wireless is off	
ID	ID Setting	OFF	OFF	Main unit
		01-99	Choose any figure from 01-99	

1. Press the <MENU> button to enter the C.Fn meun.

2. Select the custom function signs.

- Turn the SET Selection Dial to select the custom function signs.

3. Change the setting

- Press < SET > select dial and the Setting figures blinks.
- Turn the SET Select Dial to set the desired figures. Press SET Select Dial will confirm the settings.

4. Exit C.Fn menu

- Press < MENU > button to exit.


Other Applications

Sync Triggering

The Sync Cord Jack is a $\Phi 3.5$ mm plug. Insert a trigger plug here and the flash will be fired synchronously with the camera shutter.

Protection Function

1. Over-Temperature Protection

- To Avoid overheating and deteriorating the flash head, the inner over-temperature protection function will be activated. When the over-temperature protection is started,  is shown on the VA display.
- When the recycle time is over 10 seconds in over-temperature protection, please allow a rest time of at lease 10 minutes and the flash will then return to normal.

2. Other Protections

- The system provides real-time protection to secure the device and your safety. The following lists prompts for your reference:

Prompts on LCD Panel	Meaning
E1	A failure occurs on the recycling system so that the flash cannot fire. Please restart the flash unit. If the problem still exists, please send this product to a maintenance center.
E2	The system gets excessive heat. Please allow a rest time of 10 minutes.
E3	The voltage on two outlets of the flash tube is too high. Please send this product to a maintenance center.
E9	There are some errors occurred during the upgrading process. Please using the correct firmware upgrade method.

Technical Data

Model	AD100Pro
Wireless Receiver Unit Mode	Radio transmission mode (compatible with Nikon & Canon & Sony& Fujifilm & Olympus & Panasonic & Pentax)
Flash Mode	Wireless off M/Multi Receiver unit of radio transmission TTL/ M/Multi
Compatible Cameras under Radio Transmission (as Receiver unit)	Nikon cameras (X1T-N, X2T-N, XProN as trigger) Canon EOS cameras (X1T-C, X2T-C, XProC as trigger) Sony cameras (X1T-S, X2T-S, XProS as trigger) Fujifilm cameras(X1T-F, X2T-F, XProF as trigger) Olympus cameras(X1T-O, X2T-O, XProO as trigger) Pentax cameras(X2T-P, XProP as trigger)
POWER	100Ws
Power Output	M mode in 9 levels (1/256-1/1); Multi mode in 7 levels (1/256-1/4)
Stroboscopic Flash	Provided (up to 90 times, 99Hz)
Flash Exposure Compensation (FEC)	Adjust the parameters in the 2.4G remote control (separaly sold)
Sync mode	High-speed sync (up to 1/8000 seconds), first-curtain sync, and second-curtain sync
Delay Flash	0.01~30 seconds
Beeper	√
Modeling Lamp (LED)	Power:1.8w Light brightness: 1 to 10 levels
Optic Receiver Flash	S1/S2
Wireless Flash (2.4G transmission)	
Wireless flash function	Receiver, Off
Controllable Receiver groups	5 (A, B, C, D, and E)
Transmission range (approx.)	100m
Channels	32 (1~32)
ID	01~99
Power Supply	
Power Supply	Lithium battery pack (7.2V/2600mAh)
Full Power Flashes	Approx. 360
Recycle Time	Approx. 0.01-1.5s
Battery Indicator	√
Power Indication	Power off automatically after approx. 30 minutes of idle operation.
Sync Triggering Mode	3.5mm sync line, Wireless control port
Color Temperature	5800±200k
Dimensions	
Dimension	120*76*76 mm
Net Weight	524g (battery included)

Firmware Upgrade

- USB connection line is not included in this product. The USB port is a Type-C USB socket.Type-C USB connection line is applicable.
- As the firmware upgrade needs the support of Godox G3 software, please download and install the "Godox G3 firmware upgrade software" before upgrading. Then, choose the related firmware file.
- As the product needs to do firmware upgrade, please refer to instruction manual of the newest electric version as final.

Maintenance

- Shut down the device immediately should abnormal operation be detected.
- Avoid sudden impacts and the product should be dedusted regularly.
- It is normal for the flash tube to be warm when in use. Avoid continuous flashes if unnecessary.
- Maintenance of the flash must be performed by our authorized maintenance department which can provide original accessories.
- This product, except consumables e.g. flash tube, is supported with a one-year warranty.
- Unauthorized service will void the warranty.
- If the product had failures or was wetted, do not use it until it is repaired by professionals.
- Changes made to the specifications or designs may not be reflected in this manual.
- It is normal if the flash is smelly in non-firing situations.

FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning

Operating frequency:2403MHz-2483.0MHz(only receive)

Declaration of Conformity

GODOX Photo Equipment Co.,Ltd. hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states.For more information of DoC, Please click this web link:
<https://www.godox.com/eu-declaration-of-conformity/>

The device complies with RF specifications when the device used at 0mm from your body.

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

Product Information	Model	Product Code Number
Customer Information	Name	Contact Number
	Address	
Seller Information	Name	
	Contact Number	
	Address	
	Date of Sale	
Note:		

Note: This form shall be sealed by the seller.

Applicable Products

The document applies to the products listed on the **Product Maintenance Information** (see below for further information). Other products or accessories (e.g. promotional items, giveaways and additional accessories attached,etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories is implemented according to the relevant Product Maintenance Information. The warranty period is calculated from the day (purchase date) when the product is bought for the first time, And the purchase date is considered as the date registered on the warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases: ①. **The product or accessory has expired its warranty period;** ②. **Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc;** ③. **Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alteration, addition and detachment;** ④. **The original identifying information of product or accessory is modified, alternated, or removed;** ⑤. **No valid warranty card;** ⑥. **Breakage or damage caused by using illegally authorized, nonstandard or non-public released software;** ⑦. **Breakage or damage caused by force majeure or accident;** ⑧. **Breakage or damage that could not be attributed to the product itself.** Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following **Product Maintenance Information**:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Circuit Board	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Electrical parts e.g.battery charger, power cord, sync cable, etc.	12	Customer sends the product to designated site
Other Items	Flash tube, modeling lamp, lamp body, lamp cover, locking device, package, etc.	No	Without warranty

Godox After-sale Service Call **0755-29609320-8062**